

Standard Terms Effective from 2022

Upfront payment is required prior to the commencement of services for each project.

For speaking events 50% upfront payment is required to lock in the date. Final 50% is payable 14 days prior to the event. Lock in the date fee is non-refundable.

Issuing of invoice constitutes agreement of scope and acceptance of services, and is to be paid in full under any and all circumstances unless otherwise agreed with the service provider. All invoices must be paid within full within 7 days of invoice date. Any invoices not paid within 30 days will be sent for debt collection.

Projects or events put on hold for 6 months will assume to be cancelled and any upfront monies paid will be forfeited, unless otherwise negotiated. Any costs incurred for projects on hold that have not been covered will be billed and payable within 7 days.

Zero refund upon project or event cancellation.

Flights, accommodation, travel and meal expenses, and incidentals are additional and the cost of the client. They will be charged at cost. Payment of invoice for these incidentals is due within 7 days of invoice.

Audio or video recordings of Sonia Friedrich are prohibited unless otherwise agreed. Photographs may be taken. Sonia Friedrich reserves the right to film or photograph at any event. All attendees consent to being included in any film and sound recordings not limited to photos, film and other audio and visual recordings. These recordings can be used by Sonia Friedrich and authorised representatives.

You acknowledge that neither Sonia Friedrich, the event organiser, nor the event venue will be responsible for any loss or damage to property (including money or other personal items) brought to the event by any attendee.

Sonia Friedrich does not accept responsibility for any loss or damage, however caused (including through negligence), which may directly or indirectly result in connection with client use of, attempted use of, or inability to use any content or information as a result of the commissioning of any services not limited to keynote speaking, consultations, documents, presentations, events, workshops, intensives, retreats, discussions, e-mail, text or any and all conversations and communications for any project or event. Any and all information is used at the sole responsibility and risk of the individuals and Company. If any reference to third party content is shared it is shared in good faith that it is accurate.

Any and all materials developed remain the intellectual property of Sonia Friedrich. Non-exclusive rights may be offered for use of these materials and must be received in written form to be effective.

Invoices are in Australian Dollars AUD + GST